

## Challenge and Response

05/28/2024 03:26:38

[FAQ Article Print](#)

<b>Category:</b>	RRZE: Glossary	<b>Votes:</b>	0
<b>State:</b>	public (all)	<b>Result:</b>	0.00 %
<b>Language:</b>	en	<b>Last update:</b>	17:25:21 - 03/30/2010

### Keywords

security, login, meincampus, idm

### Symptom (public)

### Problem (public)

### Solution (public)

German: Sicherheitsfragen [["https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Sicherheitsfragen"](https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Sicherheitsfragen)]

During the first login, Self Service [["https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Self-Service"](https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Self-Service)] will prompt the user to chose two challenge and response questions and provider their answers. The questions can either be chosen from a predefined list or they can be formulated individually. The answers have to be entered individually, of course.

The challenge and response questions are needed when a user forgets his password. After answering the questions and entering a displayed security code, the user can enter a new password.