

Challenge and Response

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Schlüsselwörter

security, login, meincampus, idm

Symptom (öffentlich)

Problem (öffentlich)

Lösung (öffentlich)

German: Sicherheitsfragen [["https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Sicherheitsfragen"](https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossar/Sicherheitsfragen)]

During the first login, Self Service [["https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossary/Self-Service"](https://www.helpdesk.rrze.uni-erlangen.de/faq/Glossary/Self-Service)] will prompt the user to chose two challenge and response questions and provider their answers. The questions can either be chosen from a predefined list or they can be formulated individually. The answers have to be entered individually, of course.

The challenge and response questions are needed when a user forgets his password. After answering the questions and entering a displayed security code, the user can enter a new password.