

Service Catalogue

26.04.2024 12:14:14

FAQ-Artikel-Ausdruck

Kategorie:	RRZE: Glossary	Bewertungen:	0
Status:	öffentlich (Alle)	Ergebnis:	0.00 %
Sprache:	en	Letzte Aktualisierung:	14:56:04 - 25.02.2009

Schlüsselwörter

Service, Catalogue

Symptom (öffentlich)

Problem (öffentlich)

Lösung (öffentlich)

German: Dienstleistungskatalog [["https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=427"](https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=427)]

special Definition for the RRZE: An instrument of communication with the goal of familiarizing the customers with the services offered by the RRZE. It needs to be abstract enough to avoid the need for constant updates.

Usually: A version of a service portfolio available in different media - mostly print and web - that informs customers about the services offered by a service provider.