

Group of services

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Keywords

service, Dienstleistung

Symptom (public)

Problem (public)

Solution (public)

German: Dienstleistungsgruppe [["https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=425"](https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=425)]

Similar services with overlapping target groups and activities. They are not usually asked for as package by customers, and are therefore not combined as such.