

Service

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Keywords

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Symptom (public)

Problem (public)

Solution (public)

German: Dienstleistung [["https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=423"](https://www.helpdesk.rrze.uni-erlangen.de/otrs/index.pl?Action=AgentFAQ&Subaction=View&ItemID=423)]

A service is the non-material, intangible counterpiece of a physical good.

The reduced form of a service is called basic service. It relates to a single topic and can be offered alone or, together with other services, as a service package.